

In-Patient Guide

At Kailash Cancer Hospital & Research Centre, we provide exceptional care and support during your stay with us. Our goal is to ensure your comfort and well-being as you undergo treatment. This In-Patient Guide will help you navigate your experience and make your time here as smooth as possible.

1. Admission

Upon arrival, please check in at our Admissions Desk located in the main lobby. You will need to provide personal identification and insurance information. Our staff will guide you through the admission process and answer any questions you may have.

2. Room Information

- **Room Assignment:** You will be assigned a General, Special, Semi-Special, Deluxe or Suite room based on availability and your medical needs.
- **Amenities:** Deluxe room and Suite Room is equipped with a TV, Dining, Relative Room and Wi-Fi access. Please inform the nursing staff if you need any additional amenities or assistance.
- **Personal Items:** Bring personal items such as comfortable clothing, toiletries, and any special items you may need. We recommend labelling all personal belongings with your name.

3. Visiting Hours

To support rest and recovery, visiting hours are as follows:

- **Weekdays:** 5:00 PM to 6:00 PM
- **Weekends:** 12:00 PM to 1:00 PM and 5:00 PM to 6:00 PM

For specific units such as ICU or specialty care, visiting hours may differ. Please check with the nursing staff for detailed information.

4. Meals and Nutrition

- **Meal Times:** Meals are served at the following times: Breakfast (7:00 AM - 8:30 AM), Lunch (12:00 PM - 1:30 PM), and Dinner (5:00 PM - 6:30 PM).
- **Dietary Preferences:** If you have specific dietary needs or restrictions, please inform the dietitian or nursing staff. We offer a variety of meal options to accommodate most dietary requirements.

5. Daily Routine

- **Medication:** Your medication schedule will be managed by your healthcare team. Please inform your nurse if you have any concerns or questions regarding your medications.

- **Treatment Schedule:** You will receive a daily schedule outlining your treatments, tests, and consultations. Our staff will keep you informed of any changes to your schedule.

6. Healthcare Team

- **Doctors and Nurses:** Your primary care team includes doctors, nurses, and specialists dedicated to your care. If you have any questions or concerns, do not hesitate to ask them.

7. Discharge Information

- **Preparing for Discharge:** Before discharge, your healthcare team will provide instructions regarding your follow-up care, medications, and any necessary arrangements for continuing treatment at home.
- **Follow-Up Appointments:** Our staff will schedule any required follow-up appointments and provide you with all relevant information.

8. Additional Services

- **Social Services:** Our social services team can assist with financial concerns, discharge planning, and community resources.

9. Safety and Security

- **Patient Safety:** Your safety is our top priority. Please follow all hospital safety protocols and inform staff of any safety concerns.
- **Security:** For your protection, the hospital employs security measures throughout the facility. Please wear your identification bracelet at all times.

10. Contact Us

If you have any questions or need assistance, please contact the hospital's main reception at 02668-265300. For any urgent concerns, you may also reach out to your nurse or the patient advocate.

This In-Patient Guide aims to make your stay as comfortable and informed as possible, ensuring that you receive the best possible care during your treatment.